

Primary Eyecare Services Report 2020-21

Hampshire LOC AGM

Jane Bell

Post- op cataract Services

- All services transitioned from OptoManager to OPERA in Feb 2021
- Last day for practices to access OptoManager was 16th Feb 2021
- **Lymington Hospital**- fairly low activity- discharge via OPERA
- **Bournemouth Eye Unit**- initially discharging patients with letter – now using OPERA platform.
- **Hampshire Hospitals FT** – new service commenced in March 2021
- **Independent Service providers**- Optegra, Spa Medica, New Medica all started discharging patients using OPERA in Feb 2021.
- **Isle of Wight**- service in discussion

CUES

- Commenced in West Hampshire in July 2020
- North Hampshire in October 2020
- Isle of Wight in January 2021
- Single point of access introduced November 2020
- Single phone number for patients referred by GPs, HES, Pharmacists, non-participating practices.
- Monday-Saturday 9am-5pm
- Coverage in West Hampshire has improved this year

GRR & GERS

- Glaucoma Repeat Reading Service (GRR) was first commissioned in West Hampshire in July 2019 and before then in North Hampshire.
- In 2020 contracts the Glaucoma Enhanced Referral Service (GERS) was added.
- Needed new module on OPERA before GERS could be implemented
- GRR & GERS to be re-launched in West & North Hampshire
- Hospitals will be rejecting all glaucoma & OHT referrals that haven't been refined.
- GERS requires Prof Cert or higher glaucoma qualification

Glaucoma Monitoring

- All hospitals have a backlog of glaucoma follow-ups due to COVID
- Bournemouth Eye Unit have started to refer their low & medium risk glaucoma patients for monitoring in the community
- Basingstoke & Winchester Hospitals are going to follow.
- Service is being mobilized for Hampshire Hospitals FT
- Low risk patients ie OHT & suspect glaucoma will be discharged to the PES glaucoma monitoring service
- Medium risk patients will be reviewed by the consultants remotely.

Referral Triage Service

- Bournemouth Eye Unit have been rejecting many of the routine referrals
- West Hampshire are going to commission a referral triage service
- Patients will be diverted to CUES, GRR or GERS where applicable or referred to the appropriate HES service
- Referrals can be rejected if inappropriate
- Further information can be requested eg GP hasn't attached referral from optom or visual field

LEHN Report 2020-21

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Hampshire & Isle of Wight CCG

- On 1st April 6 of the Hampshire & Isle of Wight CCGS joined together to form the NHS Hampshire, Southampton & Isle of Wight partnership Clinical Commissioning Group.
- Portsmouth CCG have an understanding with them
- North-East Hampshire & Farnham CCG have joined with some of the Surrey CCGs.

Ophthalmology Transformation Programme

- Part of the National Out-patient Transformation Programme with Ophthalmology as a priority

Homeless Eyecare Project

- Ran from June 2020- March 2021 – terminated slightly early due to COVID
- Report has been shared with SE region & national team
- Recognition by NHSE/I for need to provide a national service
- Report will add to the evidence base

Eyecare Services for People with Learning Difficulties

- Wessex Voices survey on access to eyecare for PLD commissioned by NHSE Wessex
- Report published April 2020- not followed up due to COVID
- Presentation by SeeAbility Champions to LEHN Steering group March 2021
- Small working group formed Dorset & Hampshire LOCs
- Wessex Voices & SeeAbility to present survey finding to Health Inequalities Quality Improvement Steering Group