

# Southampton City CCG: MECS

2018

Wonderful news to start with: 100% for respondents said they would be likely or extremely likely to recommend this service.

Reinforcement for the validity of the service comes from what they would have done if the service was not available: 40% would have gone to A&E, 50% to their GP but only 5% would seek help privately from their optician.

	Month		Data							
	Q1 2018/19		Q2 2018/19		Q3 2018/19		Q4 2018/19		Total Patients	Total Percentage
Symptoms (Triage)	Patients	%	Patients	%	Patients	%	Patients	%		
Flashes and Floaters	56	18.30%	58	23.77%	34	17.44%	34	22.08%	182	20.24%
Sore eye	66	21.57%	44	18.03%	40	20.51%	26	16.88%	176	19.58%
Dry eye	29	9.48%	35	14.34%	31	15.90%	14	9.09%	109	12.12%
Red eye	36	11.76%	27	11.07%	21	10.77%	19	12.34%	103	11.46%
Painful eye	34	11.11%	21	8.61%	22	11.28%	15	9.74%	92	10.23%
Lid problem	29	9.48%	18	7.38%	20	10.26%	20	12.99%	87	9.68%
Other	31	10.13%	19	7.79%	16	8.21%	14	9.09%	80	8.90%
Loss of vision	13	4.25%	15	6.15%	7	3.59%	7	4.55%	42	4.67%
Suspect Foreign Body	9	2.94%	4	1.64%	4	2.05%	2	1.30%	19	2.11%
Visual field defect	3	0.98%	3	1.23%		0.00%	3	1.95%	9	1.00%
<b>Grand Total</b>	<b>306</b>	<b>100.00%</b>	<b>244</b>	<b>100.00%</b>	<b>195</b>	<b>100.00%</b>	<b>154</b>	<b>100.00%</b>	<b>899</b>	<b>100.00%</b>

Although 4 patients were not provided an urgent appointment within 24 hours these were all identified as down to patient choice of appointment, unfortunately of the patients not offered routine appointments within 5 days in many cases the reason was not identified by the practice.

The outcomes from the service were in line with other areas with 78% being kept away from secondary care and GPs and a further 12% specifically referred to planned care, while less than 10% were sent to emergency venues and these with specific referrals aiding treatment specificity and therefore saving HES funds.

	Total Episodes	Total Percentage
Outcome		
Urgent Referral to Ophthalmology	89	9.90%
Routine Referral to Ophthalmology	83	9.23%
Routine referral to GP for another medical condition	25	2.78%
Discharge	626	69.63%
Follow up	76	8.45%
Grand Total	899	100.00%

Of 899 cases less than 4% were issued a written order, 50% of respondents to the questionnaire were eligible for NHS prescriptions. The most common item issued being Sodium hyaluronate eye drops.

It is great to see the Southampton MECs building and working so well. I am grateful for the help that has been given by the committee and hope that you can continue to build on this success with Primary Eyecare Services supporting your services.

Regards

*David Bridle*

Director  
Primary Eyecare (Southern)